



Case Study

Application Review — Anti-Social Behaviour Management Wigan MBC

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Background

Wigan MBC is receiving information from the Police and Community Protection Officers on people and locations for issuing Anti-Social Behaviour Standing Orders (ABSO).

Problem

Whilst they had name and address information, the unit could not quickly identify if there was a 'ringleader' involved, who the ringleaders 'associates' are, and the area of influence of the ringleader. Experience shows that if a person travels more than 2 miles from their home address then drugs or criminal gangs could be involved.

Solution

The existing database was used but amended to provide the ability for all staff to select any individual person. Using web browsers on an intranet network and with just one click on the mouse, all staff can now view a map showing the 'ringleaders' home address, their associates' home addresses, and lines drawn radially from the 'ringleader' to the associates that highlight the association and distance graphically.

Benefits

All staff in the unit can now easily view if any individual person is a 'ringleader' or becoming one, their associates and the distances involved between them, and where they have been reported.

Emerging patterns can be seen immediately from the moment the information is entered. This can then be reported back to the Police to assist them in providing the correct level of resource at the time and location it's required.

Proactive management: Fast response time: Good and cost effective resource management.

Delivery

From concept to commissioning in 1 month.